



Government of India
Ministry of Health & Family Welfare
Office of the Additional Director
Central Government Health Scheme
6-Esplanade East, Ground Floor, Kolkata – 700069

No. 51-31/CGHS/KOL/Empanelment/204/Vol-II/4668-4717 Date: 03rd May 2019


OFFICE MEMORANDUM

It has been brought to the notice of the undersigned by Pensioner CGHS beneficiaries that when a CGHS beneficiary (Pensioner) is admitted in an empanelled Hospital, the hospital asks the CGHS beneficiary to submit a photocopy of the CGHS Plastic Card attested by the CMO I/C or Doctor of the CGHS Wellness Centre with which the card of the beneficiary is registered within a stipulated time.

All pensioner beneficiaries are senior citizens and infirm & / or debilitated due to old age with very little or no support in their families, as a result they face tremendous difficulties to fulfil this requirement by the HCOs. On enquiry from CGHS Delhi, it is revealed that no such system is in operation there. The Bill Clearing Agency (BCA), UTI-ITSL also confirmed that there is no such requirement for submission of photocopy of CGHS Plastic Cards attested by the CMO I/C or Doctor of the CGHS Wellness Centre of the pensioners with the medical bills submitted to the BCA.

It is, therefore, clear that the hospitals for reasons best known to them insist on submission of attested photocopy of CGHS card from the pensioner CGHS beneficiaries which is not at all acceptable. *When a CGHS beneficiary attends an empanelled hospital for emergency treatment / admission, the hospital will verify that they are in possession of a Valid CGHS card and will keep a photocopy or a scanned copy of that card for submission with their bills to the BCA or to the Departments, the employees of which are eligible for cashless treatment. The empanelled hospitals will not insist upon submission of photocopy of CGHS Plastic Card attested by the CMO I/C or Doctor of CGHS Wellness Centre henceforth.*

All the empanelled HCOs are hereby directed to strictly comply with these instructions with immediate effect, any deviation from which will be viewed seriously and the concerned HCO will be liable to face such administrative action as deemed fit.


(Dr. A. K. Sikdar)
Additional Director

To,

All the empanelled HCOs under CGHS Kolkata (as per the list).

Copy forwarded for information and necessary action to:-

1. The Director, Central Government Health Scheme, Directorate General of CGHS, MOH&FW, Room No – 545, A-Wing Nirman Bhawan, New Delhi – 110 011
2. CMO I/Cs of all Wellness Centres under CGHS Kolkata with the request to display a copy of the OM prominently on the notice board of the Wellness Centre.